

# Dell Student TechCrew

STUDENT-LED HELPDESK



# Get to Know Dell Student TechCrew

Student TechCrew is a curriculum-based program designed to give students ages 13 – 18 the skills to diagnose, repair and replace their school's technology. And they get the chance to earn some of the industry's leading technical certifications.

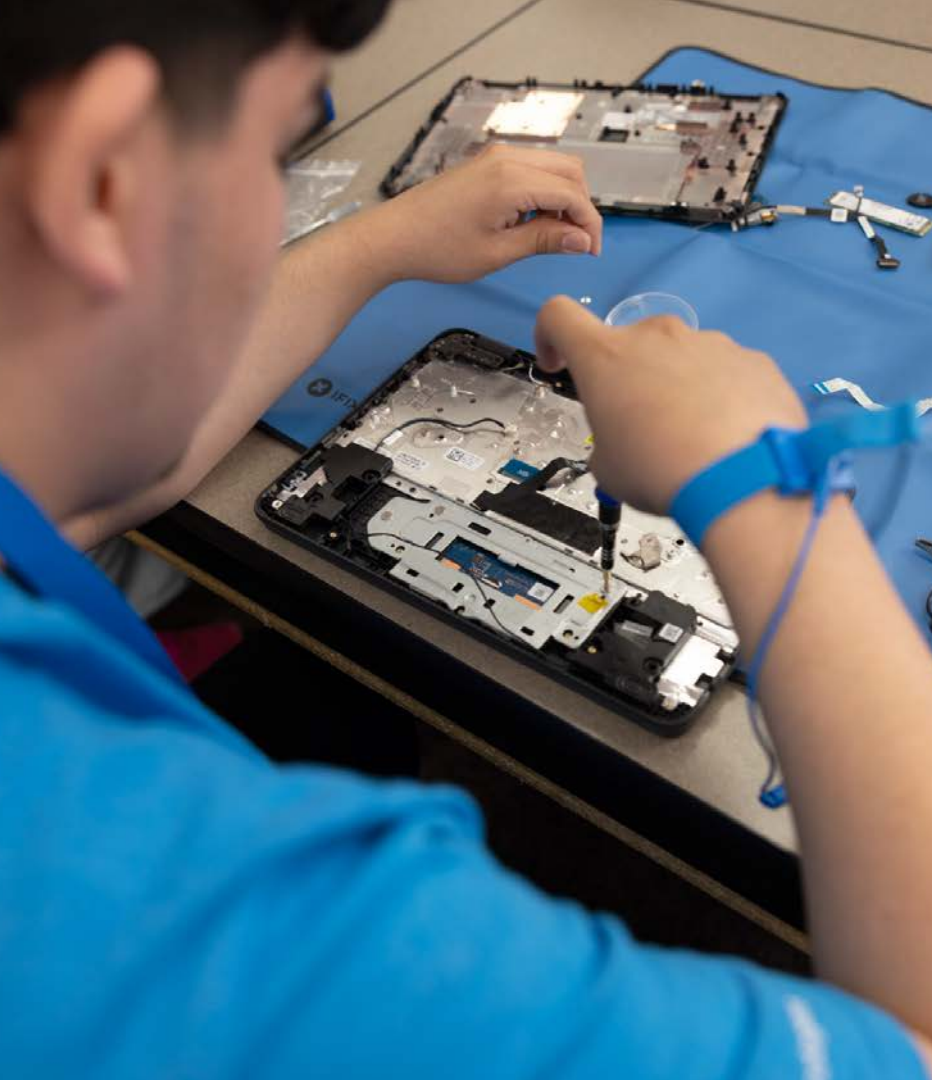
By managing their own help desk to support their peers, students learn communication and collaboration skills that are so vital to pursuing future career and secondary education opportunities.

But the biggest takeaways from the TechCrew program are the support it offers school districts and how it fosters a sense of community.



“Our students are getting real-world experience and troubleshooting skills along with real certifications to help them with their goals of moving into technology career paths. This partnership with Dell Technologies is allowing us to pass critical skills and knowledge onto them.”

– Student TechCrew Facilitator



## Why Schools Participate

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- Empowers students to provide on-site tech support
- Awards industry certifications
- Offers customer communication and team collaboration skills sought by employers
- Helps prepare students for job and admission interviews
- Boosts STEM/CTE curriculum
- Connects a community of diverse, like-minded innovators
- Serves as part of the circular economy to keep e-waste out of landfills

# What Participants Receive

## Students

- Industry certifications
- Curriculum-based learning
- Hardware repair knowledge
- Customer service expertise
- AI interview preparation
- Problem-solving skills
- E-waste recycling methods
- Tool kit and anti-static mat
- Dell Student TechCrew t-shirt

## Teachers

- Self-paced training
- Classroom support kit
- Dell Student TechCrew t-shirts
- Network opportunities

## Campus

- Compatible LMS content
- Student Help Desk tech support
- Tools and safety equipment
- Dell Student TechCrew banner



“This class is an incredible opportunity. The industry certification and experience are invaluable. At my age to be getting a head start in the industry provides a huge benefit to me and my career.”

-Student TechCrew Participant



## Find Out If You're Eligible

You're probably wondering how your school can take part in TechCrew. All it takes are these requirements:

- Using Dell devices, laptops, or Chromebooks with warranties that include drop and spill protection. Not sure if it's covered? Find out [here!](#)
- Adult facilitators to oversee students and the curriculum, and a consistent, comfortable space where students can setup their help desk.

# Join today!

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If your school meets the requirements, please complete the application form at [StudentTechCrew.com](https://StudentTechCrew.com).

After you submit your application, a Dell Student TechCrew representative will reach out to you.





# Listen and Subscribe

Every TechCrew student, facilitator and mentor has a story to tell. And we give them a platform to share it.

Listen to our “TechCrew Connect” podcast to hear about TechCrew experiences from the students and faculty who've taken part. You'll hear about their dreams, challenges, and successes.

Scan the QR code to listen and subscribe.



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Visit [StudentTechCrew.com](https://StudentTechCrew.com) for more resources and to get started today.

See how Dell puts diversity and inclusion at the forefront [here](#).